



## Frequently asked Questions by Acupuncture Applicants Regarding Novel Coronavirus (COVID – 19)

### **Are PSI sites still open? Can I still take my test?**

PSI is committed to doing its part to reduce the spread of COVID-19. Their test centers are operating at half capacity for the time being and masks are required. Sites are open where governmental entities within a state, city or county allows. If a site is not open for testing, it will be reflected on the Closed Testing Site List found on PSI's website at <https://www.psonline.com>. This list is updated regularly and serves as the best reference for candidates and stakeholders. PSI will contact candidates whose test date has been canceled. Contact will be via e-mail, if you have one on file, so be sure to check it regularly. PSI may use an automated phone message to contact candidates about cancellations and potential updates regarding scheduling due to the coronavirus.

### **My exam was cancelled, or I don't feel comfortable going to a test site right now, but my eligibility is about to expire. What should I do?**

Your exam eligibility lasts for a period of two (2) years from the day you were notified of eligibility to take the test, or two (2) years from the date you were notified of your last failed exam attempt. If your eligibility period is nearing abandonment, you may extend your eligibility by emailing a request for extension to [acuexamunit@dca.ca.gov](mailto:acuexamunit@dca.ca.gov). Exam staff will confirm your extension and new eligibility expiration.

### **My Driver's License (or state issued ID card) is expiring before my exam. What can I do?**

PSI is following DMV extension protocols for these provisions. Check here for the most up to date information on extensions.

<https://www.dmv.ca.gov/portal/covid-19-relief-information/driver-license-extensions/>

As of 8/1/20:

#### **License holders over the age of 70 (March-December 2020 expirations):**

Extension valid for one year from original expiration date.

#### **License holders 69 and younger (Beginning March 1, 2020):**

Most drivers now qualify for online renewal. If an applicant has temporary renewal paperwork, with the new expiration date listed, they may present this along, with the expired photo identification to gain entry.